

If something is not right

Call 09 238 2377, or 027 8 ACCESS (222 377). Have the model, the backset and the door type ready and we will work it out with you. If something is not working, keylessolutions.nz/troubleshooting walks the common faults, worst first.

Keep this leaflet

It carries the model, the revision and the numbers the next person will ask for. Keep it with the keys and the cards.

WARRANTY

Two year warranty, as published on keylessolutions.nz and subject to its conditions. The Consumer Guarantees Act applies separately and is not replaced by it. The manual in the box adds: do not unscrew the screw inside the handle hole when reversing the handle, or you will not have any warranty.



KS250

Smart Lock



START HERE

Open this leaflet. Five minutes now saves a phone call later.

FOLD

Four ways in

● **PIN code**

Type it on the keypad. Set your own in the app, then check the factory code printed in the manual is refused.

● **Card or fob**

Hold it to the reader. Enrol each one in the app first, or it will not open the door.

● **Mechanical key**

Always works, batteries or not. Keep a key somewhere sensible away from the door.

● **The app**

TTLock, made by Hangzhou Sciener, free on the App Store and Google Play. It is not a Keyless Solutions app.

NO FINGERPRINT ON THIS MODEL

The KS250 has no fingerprint reader. If a guide tells you to enrol one, it is the wrong document.

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The three things people ring about

● **Flat batteries**

The mechanical key always works. A USB emergency power port is not published for this model, so keep a spare key somewhere you can get to without going through this door. Change all cells at once, with the door open.

● **No internet**

Codes, cards and keys never depend on the internet. Only remote features do, and for those this lock is gateway ready: the Wi-Fi gateway is a separate purchase.

● **Selling or re-letting**

Transfer or reset the lock in the app BEFORE handover, or the previous administrator keeps working access. The keys are not what hands the lock over, the account is.

Your lock

Model	KS250
Panel	255 x 65 mm, to be confirmed
Backsets	0, 30, 35, 40, 45, 50, 60 and 70 mm
Batteries	4 x AA
Weather	IP65

Full install guide: keylessolutions.nz/downloads